Memorandum from Air Passengers Association of India

86. SHRI MISA R. GANESAN :
SHRI V. GOPALSAMY :

Will the Minister of CIVIL AVIATION AND TOURISM be pleased to state :

(a) whether Government have received any memorandmu from the Air Passengers Association of India;

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(b) if so, what are contents of this memorandum;

(c) what are the names of the signatories to this memorandum and what action has been taken on it; and

(d) what steps are being taken to improve the functioning of the Airlines and to refurbish its tarnished image ?

THE MINISTER OF STATE OF THE MINISTRY OF SURFACE TRANSPORT (SHRI JAGDISH TYTLER) : (a) to (c) Indian Airlines has received a communication signed by Maya Narasimhan, Executive Director, Air Passengers Association of India raising the following points :—

(i) Curtailment of day flights;

(ii) Discontinuance of night landings at Coimbatore; and

(iii) Legal validity of cancellation/combination of flights.

(d) Indian Airlines is proposing to augment services to Coimbatore from 1-5-93.

Night landing at Coimbatore cannot be undertaken at present since the airport has only Non-Directional Beacon as the approach and navigational facility. National Air ports Authority is upgrading facilities at Coimbatore airport to enable night operations.

Flights are cancolhd/combined by Indian Airlines only for unavoidable operational reasons.

Pilferage in ITDC Hotels

87. SHRI VIREN J. SHAH:
SHRI PRAMOD MAHAJAN :

Will the Minister of CIVIL AVIATION AND TOURISM be pleased to state :

(a) whether it is a fact that pilferage to the extent of Rs. 1.25 crore every year has been found by the staff of restaurants of ITDC Hotels in Delhi;

(b) if so, what are the facts in this regard and the extent of pilferage in respect of each ITDC Hotel drinug each of the last three years;

(c) what action Gvoernment have taken against the persons found responsible; and

(d) what action Government propose to take to check the pilferage in future ?

THE MINISTER OF CIVIL AVIATION AND TOURISM (SHRI GHULAM NABI AZAD) : (a) and (b) No, Sir. However, minor cases of pilferage by the staff of the restaurants of some of the ITDC hotels have come to the notice of the Management from time to time

(c) The cases of the pilferage are investigated by the Vigilance Division of the hotels. On the basis of the investigations, disciplinary authorities have taken suitable action against the erring employees.

(d) Steps taken by the ITDC Management to check pilferage include mechanisation of billing exercise of strict control, plugging of loopholes in the procedure and system.

Proposed by National Airports authority of India for advance navigational aids

88. SHRI KRISHNA KUMAR BIRLA : Will the Minister of CIVIL AVIATION AND TOURISM be pleased to state :

(a) whether the National Airports Authority of India is prepared to provide advance navigational aids to the Delhi and Bombay airports;

(b) whether the Indian Airlines and Air India had not responded positively to the proposal of the NAAI; and

(c) if so, the reasons there for and further steps Government propose to take to provide navigational aids at the airports?

THE MINISTER OF STATE OF THE MINISTRY OF SURFACE TRANSPORT (SHRI JAGDISH TYTLER) : (a) and (b) A project for modernization of Air Traffic Control System at Bombay and Delhi airports has been taken up for implementation by National Airports Authority. Indian Airlines and Air India were consulted on the formulation of the project and their requirements were taken into consideration.

(c) Does not arise.

Charter of demands of Indian Airlines Staff

89. SHRI KRISHNA KUMAR BIRLA : Will the Minister of CIVIL AVIATION AND TOURISM be pleased to state :

(a) whether Government have asked the unions of Indian Airlines staff to come up with their charter of demands for long term settlement;

(b) whether the Unions have submitted their charter of demands;

(c) if so, the details thereof;

(d) Whether Government have since examined their demands and arrived at any amicable settlement; and

(e) if so, the details thereof?

THE MINISTER OF STATE OF THE MINISTRY OF SURFACE TRANSPORT (SHRI JAGDISH TYTLER) : (a) to (c) The wage agreements with various unions of Indian Airlines expired on 31-8-1990. On request from the Indian Airlines management, six out of eight recognised Union/ Associations have submitted their charter of demands. In the charter of demands, the Unioni/Associations have asked for revision in pay scales, other allowances and service conditions.

(d) and (e) Bilateral negotiations between the Unions/Associations and Indian Airlines management have commenced.

Complaints received against ITDC officials

90. SHRI V. GOPALSAMY :
SHRI MISA R. GANESAN :

Will the Minister of CIVIL AVIATION AND TOURISM be pleased to state :

(a) what is the number of complaints received by Government against ITDC officials during the last three years;

(b) what is the number of complaints referred to CBI/CVC for investigation and how many are still pending with these agencies for investigation;

(c) whether any FIR have been lodged BY CBI against any of the ITDC officials; if so, the details thereof;

(d) the number of cases still pending with department of investigations and the details of each case; and

(e) what steps are being taken by Government to improve the functioning/ image of ITDC in view of these complaints ?

THE MINISTER OF CIVIL AVIATION AND TOURISM) : (SHRI GHULAM NABI AZAD) : (a) to (b) ITDC had received 16 complaints from various agencies including CVC of the Government during the last three years. Out of these complaints no complaint has yet been referred to CBI/CVC for investigation.

(c) No, Sir.

(d) Two cases relating to misuse of official position by the ITDC employees are pending for investigation.

(e) The steps taken by the Government to improve the functioning of ITDC include speedy investigation of complaints by the Vigilance Department and other investigating agencies, prompt disciplinary action against erring employees, plugging of loopholes in the systems and procedures.